

# BENew GotMy3 Registration Form

PERSONAL INFORMATION		Please Print Clear
First Name:	Last Name:	
Address:		
Suburb:	City:	Post Code:
Home Phone: ( )	Other Phone: ( )	
Email Address:		
REGISTER FOR FREE		
YES! I wish to register and become a Men opportunity and use the products.	nber of Life Force International and participat	te in the business
I wish to register as a Customer with Life	e Force International and use the products.	
ENROLLMENT SPONSOR		
Name:	ID #:	
Name:	ID #:	
Placement Sponsor if different than Enrollm		
	Spark Pack. I understand that I am committing and 4 x Body Balance as an Autoship ord a minimum of 1 Spark Pack on Autoship.  Life Force Product Range	
CARD HOLDER INFORMATION	Note: For direct debit please complete the Pro	oduct Order Form.
○ Visa ○ MasterCard ○ Amer	rican Express	CVN # :
Credit Card #:		Exp. Date: MMYY
Card Holder Name:		Billing address same as above
Billing Address:		
Suburb:	City:	Postal Code:
Signature:		Date:
By signing you agree to the order selecti	on above and charge to the credit card provided.	

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# **Life Force Australasia Purchasing Policy**

### **RETURNS POLICY**

Life Force has a 100% satisfaction guarantee to all customers and members.

#### **Customer Product Guarantee**

If after purchasing a LFA product and using it for a reasonable amount of time, the customer is not completely satisfied, contact the customer service department who will assist you with a 100% refund or replacement, less shipping and handling, when goods are returned either used or unused and received within 90 days of purchase.

Customers must prove that over 70% of the previously purchased company products have been sold or consumed before further products can be ordered and prior to credits being processed.

Once received by LFA, refunds will be issued within 30 days of receipt by the shipping department. Returns exceeding 90 days of purchase will not be honored whether the product is sealed or opened. Return shipping fees are the responsibility of the customer. Proof of purchase (invoice, copy of invoice, or invoice number) is required for all refunds or replacements. To maintain BV statistics, LFA will not process returns on the last working day of the month, but will instead process these returns on the first working day of the next month.

## **Member Product Guarantee**

When a member purchases product(s) from LFA, the member shall receive a 100% refund or replacement, less shipping and handling, when product(s) are returned either used or unused and received by LFA within 90 days of the purchase date. Once LFA's shipping department receives the product(s), refunds will be issued within 30 days. Returns exceeding 90 days of the purchase date will not be honored, whether the product(s) is sealed or opened. Return shipping fees are the responsibility of the member.

Members must prove that over 70% of previously purchased company products have been sold or consumed before further products can be ordered and prior to credits being posted.

Proof of purchase (invoice, copy of invoice, or invoice number) is required for all refunds or replacements. LFA will clawback all commissions and incentives paid to members relating to the purchase of the products being returned. Any refund requests may cancel the Independent Member Agreement at the option of LFA.

However, LFA will interpret the following actions as the member voluntarily resigning their membership: 1) A member makes three returns for refunds in a rolling 12-month period; or 2) A member or customer returns over AUD\$500 worth of merchandise at any given time. To maintain BV statistics, LFA will not process returns on the last working day of the month, but will instead process these returns on the first working day of the next month. Any abuse of the refund product guarantee may result in the termination of membership.

# Automatic (Autoship) Orders

When members and customers choose to have their products automatically shipped to them on a specified day between the 1st and the 25th of each month, the members, the customers and LFA all save money. Both members and customers purchase products at low factory-direct prices from the company. Automatic order members and customers, however, enjoy an additional discount. We are able to offer this discount due to the improved efficiency automatic shipments provide.

Furthermore, autoship members are free to place additional orders and enjoy the same low autoship prices. The automatic order program provides a member to designate the products that will be automatically processed each month on the day they specify between the 1st and the 25th, regardless of any other orders they have placed during the month. The member can change the order up to 5 business days prior to the processing date.

When the processing date of an automatic order falls on a weekend or holiday, the order will be processed on either the previous or following business day. Payments by Visa, MasterCard or American Express are acceptable.

# **Autoship Cancellations**

Automatic order cancellations must be submitted in writing by mail, email or fax at least 5 business days prior to the processing date. For prompt processing, requests must include the Member/Customer Name and Identification number. If an autoship package is returned or refused, the automatic order may be cancelled and the membership may be subject to disciplinary measures listed in policy 38. The terminated member may not re-apply for membership for 3 calendar months following the month in which the termination occurred.

By registering as a Member of Life Force, you agree to abide by the Policy and Procedure Agreement found at www.lifeforce.net, and which is also included with the first order.